



**CORPORATE OFFICE, THRISSUR
DEPARTMENT: INFORMATION SECURITY GROUP**

Tender No: RFI/002/2026-27

Dated: June 6, 2026

Subject: Breach and Attack Simulation (BAS) Solution

SCOPE

Dhanlaxmi Bank Ltd. invites proposals from qualified service providers for the supply, implementation, and support of a Breach and Attack Simulation (BAS) Solution. The detailed technical specifications and requirements are provided below

➤ **TECHNICAL SPECIFICATION**

The new product shall have the following features in-built:

- 1) The solution shall simulate real-world cyberattacks based on the MITRE ATT&CK framework.
- 2) The solution shall support simulation of:
 - Phishing attacks
 - Malware attacks
 - Ransomware attacks / Known APT
 - Lateral movement
 - Privilege escalation
 - Command and Control (C2) communication
 - Data exfiltration
 - Credential theft attacks
- 3) The solution shall allow customization of attack scenarios.
- 4) The solution shall support scheduled and on-demand simulations.
- 5) The solution shall validate the effectiveness of:
 - SIEM
 - EDR/XDR
 - Firewalls
 - IPS/IDS
 - Email Security Gateway
 - Web Proxy
 - DLP Solutions
 - Endpoint Security Solutions
- 6) The solution shall provide updated attack playbook based on emerging threats.

- 7) The solution shall provide real-time dashboards
- 8) The solution shall generate executive, operational, and technical reports.
- 9) The solution shall provide remediation recommendations for identified gaps.
- 10) The solution shall maintain detailed audit logs of all simulations and activities.
- 11) The solution shall support role-based access control.
- 12) The vendor shall provide implementation and configuration support.
- 13) The vendor shall provide knowledge transfer and administrator training.
- 14) The vendor shall provide software updates and threat scenario updates during the subscription period.
- 15) The solution should be capable of simulating AI-driven cyberattacks.

ELIGIBILITY CRITERIA

Only bidders meeting the following criteria shall be considered:

1. The bidder should have a proven track record of successfully implemented Breach and Attack Simulation (BAS) solution in at least one Scheduled Commercial Bank or BFSI organization in India.
2. The Bidder shall be a Company Registered in India as per The Companies Act., 1956 & 2013.
3. The Bidder shall be ISO 9000/9001, ISO 20000 and ISO/IEC 27001 certified, with certifications valid at the time of bid submission.
4. The Bidder shall provide training at DLB Head office, or any other location as specified by DLB to the number of personnel identified by DLB on functional, operational and reporting aspects of the entire solution.
5. The bidder shall provide patching and vulnerability remediation support for the supplied Breach and Attack Simulation Solution.
6. The Bidder should not outsource any of the project activities and it has to be executed by own experienced professionals.
7. The Bidder should have Toll Free number for fault registration within India, operating 365x24x7 basis.
8. The Bidder shall comply with all applicable RBI guidelines, regulatory requirements, and data localization requirements.

PENALTY DURING SUPPORT/WARRANTY PERIOD

1. If, the Bidder fails to deliver and/or install any or all of the Licenses / Appliance / Software's mentioned in the Purchase order (PO), Purchaser shall levy a penalty of a sum equivalent to 0.5% percent per week or part there of the value of purchase order subject to maximum of 10% of the purchase order value of the delayed/unperformed services for that particular location. In case of undue delay beyond a period of 15 days unless otherwise waived by the Purchaser, the Purchaser at its discretion may consider the delay as termination of the Contract.
2. Dhanlaxmi Bank reserves the right to impose / waive any such penalty.
3. The purchaser may without prejudice to its right to affect recovery by any other method, deduct the amount of penalty from any money belonging to the bidder in its hands or which may become due to the Bidder. Any such recovery of penalty shall not in any way relieve the Bidder

from any of its obligations to complete the works/services or from any other obligations and liabilities under the contract.

Bank's Address for Communication	Chief Information Security Officer 2 nd Floor, Corporate Office Dhanlaxmi Bank Punkunnam, Thrissur Kerala - 680002
E-mail for Submission of RFQ	darren.ninan@dhanbank.co.in arun.mr@dhanbank.co.in
Contact Details	Arun M R Manager, Information Security Group 1 st Floor, Corporate Office Dhanlaxmi Bank Punkunnam, Thrissur, Kerala - 680002 Ph: +91 7012355011 e-mail: arun.mr@dhanbank.co.in
Last Date of submission of RFQ response as soft copy	13th June 2026

Bank invites proposal from eligible entities to submit the complete scope of work, technical details, tentative cost and costing model and other relevant details.

TERMS & CONDITIONS

1. Proposals shall be valid for at least 90 days after the closing date and prices shall be "locked".
2. Bank is not bound to give reasons for declining any or all of the proposals.
3. Bank is not bound to accept the lowest or any bid and may cancel the bidding process at any stage prior to the award of contract and is not bound to provide reasons for cancellation.
4. The bidding firms are not allowed to impose their own terms and conditions to the bid and if submitted will not be considered as forming part of their bids.